



# Adam Mason

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Portland, ME

## EXPERIENCE

### Ferndale Pharma Group, Ferndale MI - *IT Helpdesk Intern*

*May 2016 - August 2016*

- Provided IT assistance over the phone to help with employees' remote issues and/or questions
- Switched toner, shipped cellphones/laptops to remote employees, updated inventory spreadsheets, installed software for employees, and installed new RAM on older computers
- Imaged computers and set them up for employees
- Troubleshooted software and other misc. problems sent as tickets to the helpdesk

### Oakland Hills Country Club, Bloomfield Hills MI - *Caddie*

*2010 - 2015*

- Provided golfing advice to members and guests about club selection and greens
- Took orders and served refreshments
- Carried golf bags and/or drove carts for members and guests

## EDUCATION

### University of Michigan, Ann Arbor - Bachelor of Science in Information

*2014 - Degree Expected April 2018*

- Enrolled in School of Information with a cumulative **GPA of 3.74** and a minor in Spanish

#### Relevant Coursework

- Classes in Python, HTML, CSS, SQL, PHP, and C++
- Statistics and Data Analysis
- Agile Web Development
- Models of Social Information Processing
- Human Computer Interaction
- Needs Assessment and Usability Evaluation
- The UX Design Process
- Graphic Design

## SKILLS

**Software:** Word, Excel, PowerPoint, Tableau, Photoshop, Illustrator, Dreamweaver, Sketch, Xcode, Figma, Invision, Wordpress, and phpMyAdmin

**Development:** C++, Python, MySQL, HTML5, CSS, JavaScript, and Bootstrap

**Data Analysis:** API and Web Scraping, Interpretation of Data, Data Visualization, SQL, and Hadoop

**Communications:** Spanish Proficiency, Public Speaking, and Writing

**Design:** Sketching, Brainstorming, Personas, Scenarios, Storyboards, Wireframing, Prototyping, and Graphic Design

**Research:** User Interviews, Survey Design, Heuristic Analysis, and Competitive Analysis

## AWARDS

**University Honors - 2015, 2016, 2017 from University of Michigan**

Awarded to Students with a GPA of 3.5 or greater

**School of Information Dean's List - 2017 from University of Michigan**

Awarded to Students with a GPA of 3.5 or greater

## PROJECTS

*All projects can be found at [adamdmason.com](http://adamdmason.com)*

- UX design project to create a high fidelity digital for a gamified productivity app designed for train commuters
- Created a website from scratch using Bootstrap, CSS, HTML, JavaScript, and Python
- iOS dining hall application using Swift and utilized a University of Michigan API connection to dining hall information